Need help completing this form? *See example on Page 2 or call us on 02392 005 664* **V1**

CLICK4ELECTRICS

Return your items

If you have requested to return an item and have filled in our Standard Return Form on our website, please fill in this form and enclose this form with your items and send your return back to us.

Products you would like to return.

Quantity	Product Code	Return Code or Reason for Return

Are you returning?	Whole Order ___	Part of your order ___

PUT ME IN THE BOX WITH YOUR RETURN

Your contact and order details.

Name	Order Number Invoice Number	E-Mail address	Phone Number

STICK ME TO THE BOX OR PACKET

Returns Department

Click4Electrics c/o AMP Electrical Supplies

157-161 Kingston Road

Portsmouth

PO2 7EF

United Kingdom

Your order / invoice number

Reason for Return Codes:

A - No Longer Required
B - Wrong Item Ordered
C - Faulty
D - Exchanged (already purchased replacement)
E - Other (please specify in reason for return box)

Customer Notice

You are responsible for sending your items back to us at your own cost and ensuring the products arrive back to us safely and securely.

If any returned item arrives to us damaged or has breached our conditions, a refund will not be made.

The item should be complete and returned in its original packaging, unopened and in a resaleable condition unless we agreed otherwise.

I also agree to any additional terms and/or conditions set out by the email we sent you for returning the items I requested.

E & O E

We'd recommend sending your return via a tracked service.

CLICK4ELECTRICS

Return your items

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Products you would like to return.

PUT ME IN THE BOX WITH YOUR RETURN

Quantity	Product Code	Return Code or Reason for Return
2	CMA011	A
4	CMA012	A
1	CMA082	A
10	CMA081	A
3	SPEKIT	B
1	VASF100T	D

Are you returning?	Whole Order ___	Part of your order ✓

Your contact and order details.

Name	Order Number Invoice Number	E-Mail address	Phone Number
Alan Sample	121212 PO120120	alan.sample@email.com	07001 111 121

STICK ME TO THE BOX OR PACKET

Returns Department

Click4Electrics c/o AMP Electrical Supplies

157-161 Kingston Road

Portsmouth

PO2 7EF

United Kingdom

Your order / invoice number

121212

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CLICK4ELECTRICS

Additional Information

Returning items may incur a handling charge depending on the manufacturers terms. Handling charges could be as much as 25%* of the original invoiced amount.

Can the retailer deduct any money from me?

A deduction can be made if the value of the goods has been reduced as a result of you handling the goods more than was necessary.

The extent to which you can handle the goods is the same as it would be if you were assessing them in a shop.

Source: https://www.which.co.uk/consumer-rights/advice/i-want-to-return-something-bought-online

As we are an online wholesaler and not a manufacturer, we do not have extra boxes or spare parts to replace damaged ones. If the outer packaging is damaged, we cannot then sell the item again as new. We would need to apply a handling charge, this could be as much as 25%*

*This is just a guide, the percentage could be higher or lower depending on the item and the condition it was returned to us. This would be deducted from the original invoiced amount.

If you have returned an item which we clearly cannot sell due to how it was returned back to us, we would not be able to offer a refund for that item.

Refunds can typically take between 7 and 14 working from when we issue your return. Please allow up to 30 working days to receive your refund.

No Printer? No Problem. You can hand write the required information from our Auto Returns Form and include it with your return. Make sure you include the contact name that purchased the order and the Order Number / Invoice Number (PO Document Number).
Without this important information we cannot locate your order details & will not be able to issue you a refund.

If you have any queries please email info@click4electrics.co.uk